

Attachment for 5.3.4a of Instrument Form

Table 5.3.4a. ICH CAHPS confirmatory factor analysis factor loadings (Revised survey QDCCO & PIP factor correlation = 0.664)

ICH CAHPS Items	Revised survey	
	QDCCO	PIP
In the last 3 months, how often did the dialysis center staff listen carefully to you?	0.888	—
In the last 3 months, how often did the dialysis center staff explain things in a way that was easy for you to understand?	0.861	—
In the last 3 months, how often did the dialysis center staff show respect for what you had to say?	0.905	—
In the last 3 months, how often did the dialysis center staff spend enough time with you?	0.865	—
In the last 3 months, how often did dialysis center staff make you as comfortable as possible during dialysis?	0.883	—
In the last 3 months, did you feel comfortable asking the dialysis center staff everything you wanted about dialysis care?	0.796	—
The dialysis center staff can connect you to the dialysis machine through a graft, fistula, or catheter. Do you know how to take care of your graft, fistula or catheter?	—	0.550
In the last 3 months, how often did dialysis center staff check you as closely as you wanted while you were on the dialysis machine?	0.863	—
In the last 3 months, how often was the dialysis center staff able to manage problems during your dialysis?	0.739	—
In the last 3 months, how often did dialysis center staff behave in a professional manner?	0.833	—
In the last 3 months, how often did dialysis center staff explain blood test results in a way that was easy to understand?	0.736	—
As a patient you have certain rights. For example, you have the right to be treated with respect and the right to privacy. Did this dialysis center ever give you any written information about your rights as a patient?	—	0.753
Did dialysis center staff at this center ever review your rights as a patient with you?	—	0.876
Has dialysis center staff ever told you what to do if you experience a health problem at home?	—	0.759
Has any dialysis center staff ever told you how to get off the machine if there is an emergency at the center?	—	0.419

(continued)

Table 5.3.4a. ICH CAHPS confirmatory factor analysis factor loadings (Revised survey QDCCO & PIP factor correlation = 0.664) (continued)

ICH CAHPS Items	Revised survey	
	QDCCO	PIP
In the last 3 months, when you arrived on time, how often did you get put on the dialysis machine within 15 minutes of your appointment or shift time?	0.652	–
In the last 3 months, how often was the dialysis center as clean as it could be?	0.691	–
You can treat kidney disease with dialysis, kidney transplant, or dialysis at home. In the last 12 months, did your kidney doctors or dialysis center staff talk to you as much as you wanted about which treatment is right for you?	–	0.846
In the last 12 months, has a doctor or dialysis center staff explained to you why you are not eligible for a kidney transplant?	–	0.488
Peritoneal dialysis is dialysis given through the belly and is usually done at home. In the last 12 months, did either your kidney doctors or dialysis center staff talk to you about peritoneal dialysis?	–	0.491
In the last 12 months, were you as involved as much as you wanted in choosing the treatment that is right for you?	–	0.752
In the last 12 months, how often were you satisfied with the way they handled these problems?	0.608	–